

Dear Konocti County Water District customers,

Please check out our new webpage at **konoctiwater.com**. The old webpage will be active for a few more months. Payments can be made with the link on the new webpage.

Konocti County Water District is promoting the formation of Firewise communities in our water district and in the City of Clearlake. Firewise communities increase fire resiliency, increase defensible space around homes by reducing hazardous vegetation and working together for fire safety. Click the link on our new webpage at konoctiwater.com for more information about Firewise communities and free wood chipping programs.

We have sent you the notification below because the TTHM average at the Dam Road sample station for the past year is still slightly above the MCL (maximum contaminant level). The testing from December 2024 - April 2025 shows the TTHM's are currently below the MCL. The two tests that were above the MCL were in July and October of 2024. We have optimized the treatment plant and distribution system to prevent this from happening again. During the Boyles fire last year, the hydrant usage stirred up the sediment in the lines, one of the clarifiers was offline and the pretreatment systems that reduce TTHM's were not in use because of the Treatment Plant Upgrade project. The distribution lines have been flushed and all treatment systems are now online.

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Este aviso contiene información muy importante sobre su agua potable, por favor lea el aviso en español si va aquí incluido. Si el aviso en español no va incluido aquí, contacte al sistema de agua para pedir una copia.

Konocti County Water District has level Total Trihalomethanes (TTHM) above Drinking Water Standards

Our water system recently failed a drinking water standard. Although this is not an emergency, as our customers, you have a right to know what you should do, what happened, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Test results we received on 7/24/2024, and 10/23/2024 show that our system exceeds the standard, or maximum contaminant level (MCL), for TTHM. The MCL standard for TTHM is **80 ppb (parts per billion)**. The third and fourth quarters' results were above the MCL making the 2024 average level of TTHM **84.8 ppb**.

What should I do?

- You do not need to use an alternative (e.g., bottled) water supply.
- This is not an immediate risk. If it had been, you would have been notified immediately. However, some people who drink water containing trihalomethanes in excess of the MCL over many years may experience liver, kidney, or central nervous system problems, and may have an increased risk of getting cancer.

- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

What happened? What was done?

This is the first time our water system has exceeded the average TTHM MCL. Several factors contributed to the TTHM exceedance. Poor raw water quality and high concentrations of organics and ammonia in the raw water. Pre-treatment systems were offline due to the water system upgrade. While these pre-treatment systems were offline other treatment techniques were implemented (pre-chlorination) that caused the TTHM concentrations to be elevated. We have stopped the use of pre-chlorine and have now gotten all pre-treatment systems online. These systems are designed to help with not forming TTHM, a disinfection byproduct.

We continue to optimize the treatment plant. In January we did the 2025 first quarter sample with a result of **47.15 ppb**, the second quarter results are **45.79 ppb** well below the **80ppb** MCL. Our TTHM running annual average as of March 2025 is **82.1ppb**. We anticipate the TTHM running annual average to be below the MCL by mid-summer 2025.

For more information, please contact Frank Costner at 707-994-2561

or at the following mailing address: 15844 35th Avenue Clearlake, Ca. 95422. Email kcwd@mchsi.com

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is available for viewing on our website: www.konoctiwater.com

Secondary Notification Requirements

Upon receipt of notification from a person operating a public water system, the following notification must be given within 10 days [per Health and Safety Code Section

116450(g)]:

- **SCHOOLS:** Must notify school employees, students, and parents (if the students are minors).
- **RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS** (including nursing homes and care facilities): Must notify tenants.
- **BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS:** Must notify employees of businesses located on the property.

This notice is being sent to you by the **Konocti County Water District** water system. State Water System ID number: 1710006

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