



Konocti County Water District

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KONOCTI COUNTY WATER DISTRICT SHUT OFF POLICY

Konocti County Water District bills on a bimonthly basis. Meters are read around the 10th of every other month and bills go out by the 15th. All bills are due on the 5th of every other month, if bills are not paid by the end of the day on the 10th, they will incur a late fee. Accounts that have a bill that is 60+ days past due will receive 30-Day Notice 30 days prior to the lock off date. 10-Day Lock Off Notices are then mailed 10 days prior to lock off. Any account with a past due balance will then receive a 48-hour notice in which a \$25.00 fee is applied to your account. If the account is still not brought up to a current status we will then lock it off. Accounts that are locked off must pay the past due balance in full plus a \$120.00 Reconnect Fee to restore service.

